

Userlane.js Cookies

This document summarizes all cookies and localStorage items that Userlane's embeddable frontend package (userlane.js) might store on the user's device.

Name	Type	Purpose	Storage Duration	Required
userlane-context	Cookie (first party)	Storing status of the UI and related context of Userlane	5 minutes	Yes
userlane-app-session	Cookie (first party)	Storing status of Userlane analytics session	30 minutes	Only when adoption analytics is enabled
userlane-user	Cookie (first party)	Identify the user to show consistent status of content (e.g. mark guide as done)	5 years	Only in cases when no user identifier is passed into the Snippet
userlane-assistant-context	LocalStorage	Storing status of the UI and related context of Userlane	indefinitely	Yes